



BECAUSE RESULTS MATTER

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Sciton Customers and Partners,

Together, in the wake of COVID-19, we are all in an unprecedented situation. The incredible speed at which things are changing around us is impacting our communities, our businesses and our families. At Sciton, we are doing our part to help by actively monitoring the current situation worldwide and adjusting our business practices. Our company wide communication is at an all time high and every layer of our organization is working together via remote technology. We want to reach out and update you on how Sciton is handling the situation.

First, our deepest condolences go out to all those who have been affected by this virus worldwide. Sciton would like to extend gratitude to the healthcare professionals, government officials, and all those involved who are working tirelessly around the clock to tackle the current world crisis. We believe it's Sciton's responsibility to protect our employees, work with local and regional health officials, and do our part to get through this pandemic.

Second, we will be facing new challenges in the coming weeks, but we want all of our partners and customers to know that they are our top priority right now. Sciton takes pride in putting our people first. As of yesterday, our local government ordered that all businesses in Silicon Valley are required to shut down for the next three weeks. While this will have an obvious impact on our business, we are still open and working remote to support you. As we advance through these extraordinary times, we kindly request your compassion and understanding as we work hard to meet everyone's needs.

Sciton is all about innovation and we are creating new ways to support you during this unique time. Be on the lookout for more information regarding virtual training, KOL presentations, and advanced educational resources for your benefit.

If you have any questions or require immediate contact, rest assured that we are here for you. We will not pause in our communication and commitment to our valued customers - feel free to reach out to your local rep directly or engage anyone at Sciton: service@sciton.com or 650-543-8371. That also includes my personal contact - I'm happy to help and my direct email is below.

Warmest Regards,

Aaron Burton, CEO

March 17, 2020